



Tidal Expands SAP Management Solutions Portfolio with Latest Version of Tidal® Transaction Analyzer for SAP Solutions

Solution Captures 100% of SAP Transaction Data, and Simplifies Audits and Performance Management

PALO ALTO, California – APRIL 07, 2009 – Tidal Software, a leading provider of application scheduling and performance management software, today announced Tidal® Transaction Analyzer for SAP Solutions version 1.9. This version is the most recent step in the company’s plans to introduce a broad set of SAP management solutions that provide automation, and accelerate problem isolation for SAP users. Tidal Transaction Analyzer captures 100% of SAP activity and allows users to access indepth reports on that data. Such visibility can help companies understand exactly how their SAP systems are being used, which can, for example, help strengthen security, and even simplify auditing.

Tidal Transaction Analyzer helps turn the data it captures into usable information through the unique delivery of scenario based self-serve reports. These scenario based reports are organized by areas of concern for stakeholders such as ‘show me poorly performing transactions,’ and ‘why, who, what, when, where and how often a transaction was executed’, and ‘chargebacks by business unit’. The scenario driven reporting fully supports situations that leverage SAP® Enterprise Portal activity data; allowing users to obtain insight to portal performance analysis, server load, and portal users reports.

“One of the best aspects of Tidal Transaction Analyzer is its unique self-serve capabilities,” said Susan Eustis, president of Wintergreen Research. “This feature provides operational metrics for the entire organization from the corporate office to the smallest department. This kind of insight into SAP operations is invaluable to getting the most out of SAP applications.”

“Enterprises today are challenged to get the most from their SAP environments due to the difficult nature of managing complex SAP environments,” said Flint Brenton, Tidal CEO. “Tidal is committed to providing exactly those comprehensive automation tools that will make SAP operations highly visible and manageable. These automation tools along with the Run SAP™ methodology will enable users to more efficiently perform SAP operational processes to address vital strategic business objectives.”

“Tidal Transaction Analyzer captures 100% of SAP ABAP transactions and Portal activities, as well as background jobs. Users are not required to write any custom ABAP code or to incur the overhead of retrieving large amounts of data using STAD,” said Wayne Greene, Tidal’s vice president of product

management. “Tidal Transaction Analyzer provides an amazing amount of very fine granular data which can be leveraged by users to accelerate the problem isolation process.”

The metrics supplied by Tidal Transaction Analyzer provide invaluable data for compliance audits, capacity planning, as well as analysis of business operations, applications, and performance. Tidal Transaction Analyzer captures every SAP dialog and transaction, recording its name, who executed it, their organization and location, the response time, and the resources it consumes. It efficiently records this information in a data warehouse with no performance or footprint impact on SAP.

The Tidal Transaction Analyzer is a valuable tool to help IT understand true day-to-day transaction usage in order to determine what authorization to provide a department or group of users. It allows users to see what has actually been executed over a given period of time. This is important because transactional authority often remains in effect for years even when it is no longer needed by the user. Tidal Transaction Analyzer helps ensure that all authorizations are consistent with current needs without duty conflicts. It provides a very clear picture of overall transaction usage, and its graphical interface makes it very easy to use.

Tidal is planning additional announcements relating to Tidal’s SAP solutions in this quarter and beyond.

About Tidal Software

Tidal Software is a leading provider of application scheduling and performance management software that radically simplifies IT operations by automating and integrating performance and process management. Tidal’s solution puts IT operations management into the business process using new levels of automation, visibility, and control over systems. Tidal makes applications such as SAP®, PeopleSoft®, and Oracle E-business Suite™ more efficient, reliable, and secure to return greater business value. Tidal also gives IT deep visibility into and precise control over new SOA-based composite solutions consisting of packaged applications and custom components in Microsoft .NET and Java. General Mills, HP, ING Direct, Microsoft, and T-Mobile are among the Tidal customers who use Tidal to reduce operational costs by running IT at higher efficiency rates and containing overall data center footprints. Privately held, Tidal is venture-backed by Kleiner Perkins Caufield & Byers, Novus Ventures, Panorama Capital, and VantagePoint Venture Partners. For more information, contact Tidal Software at (650) 475-4600 or visit www.tidalsoftware.com.

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